



Tea Board India

(Under Ministry of Commerce & Industry, Dept. of Commerce, Govt. of India)
14, B.T.M Sarani (Brabourne Road), Kolkata- 700 001

Dated: 22nd September, 2017.

Response to pre-bid queries in respect of Request of the Proposal (RFP) for Maintenance and up- gradation of Official website of Tea Board India with Bilingual support (Hindi & English)

Ref. RFP No. IT/Website Maintenance/2017

Dated: 12th September, 2017.

Sl. No	Query	Tea Board's response
1.	Is the criterion of having an ISO certificate mandatory to be eligible to respond to this RFP? (Section 4.18; Pg. No. 17; Sl. No. 2)	Possession of a relevant ISO certification is mandatory to ensure quality standards.
2.	The bidder must have a Development Office in Kolkata. Is this criterion mandatory to be eligible to respond to this RFP? (Section 4.18; Pg. No. 17; Sl. No. 7)	This is a pre-qualification eligibility criteria to ensure easy reachability and accessibility to service resources/engineers/ developers as-and-when required and to minimize the turnaround time.
3.	The bidder must have a development office in Kolkata. Sir, its a request to please allow Undertaking for the same. We will open an office within 30 days of LOI. (Section 4.18; Pg. No. 17; Sl. No. 7)	Having Development Office in Kolkata is a pre-qualification eligibility criteria. Bidder must have a development office at Kolkata in operational condition at the time of submission of bid.

Secretary
Tea Board India

चाय पियो मस्त जियो !
Chai piyo mast jiyo !